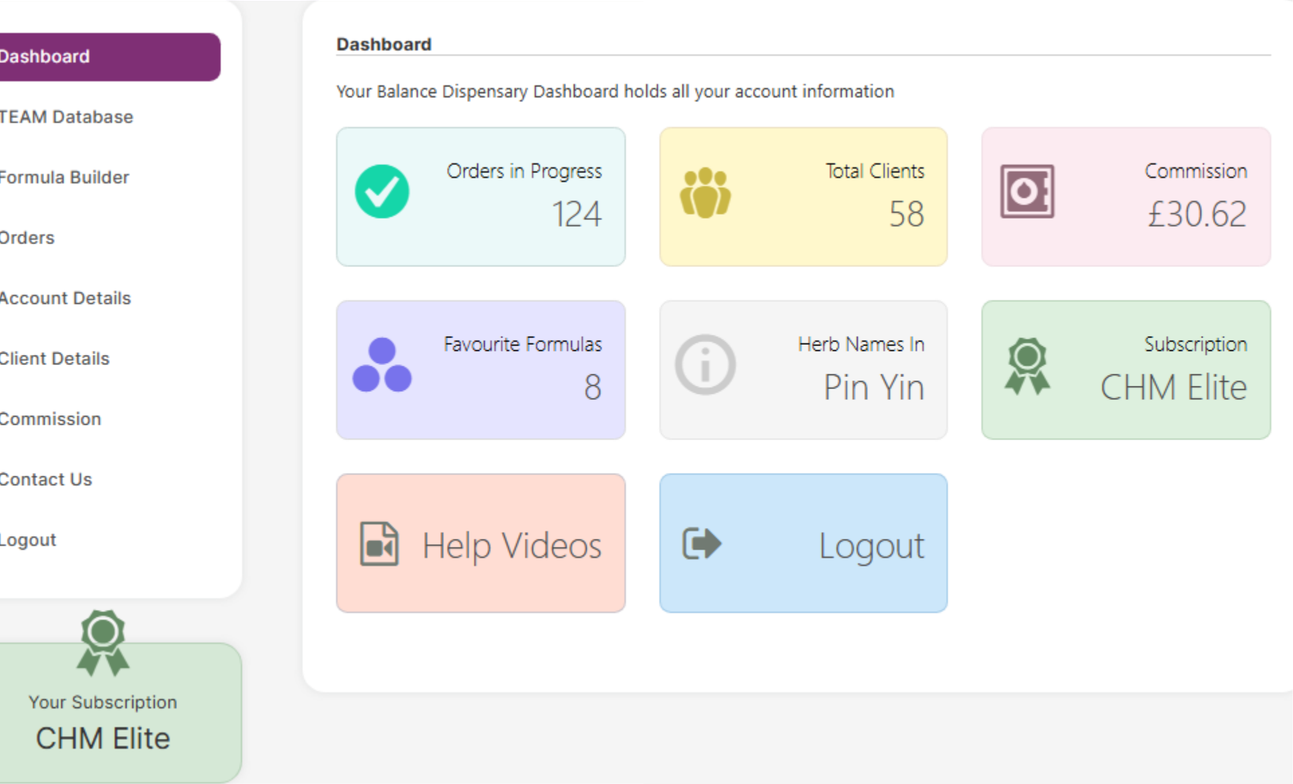
The Dispensing Platform



Online herbal dispensary management software

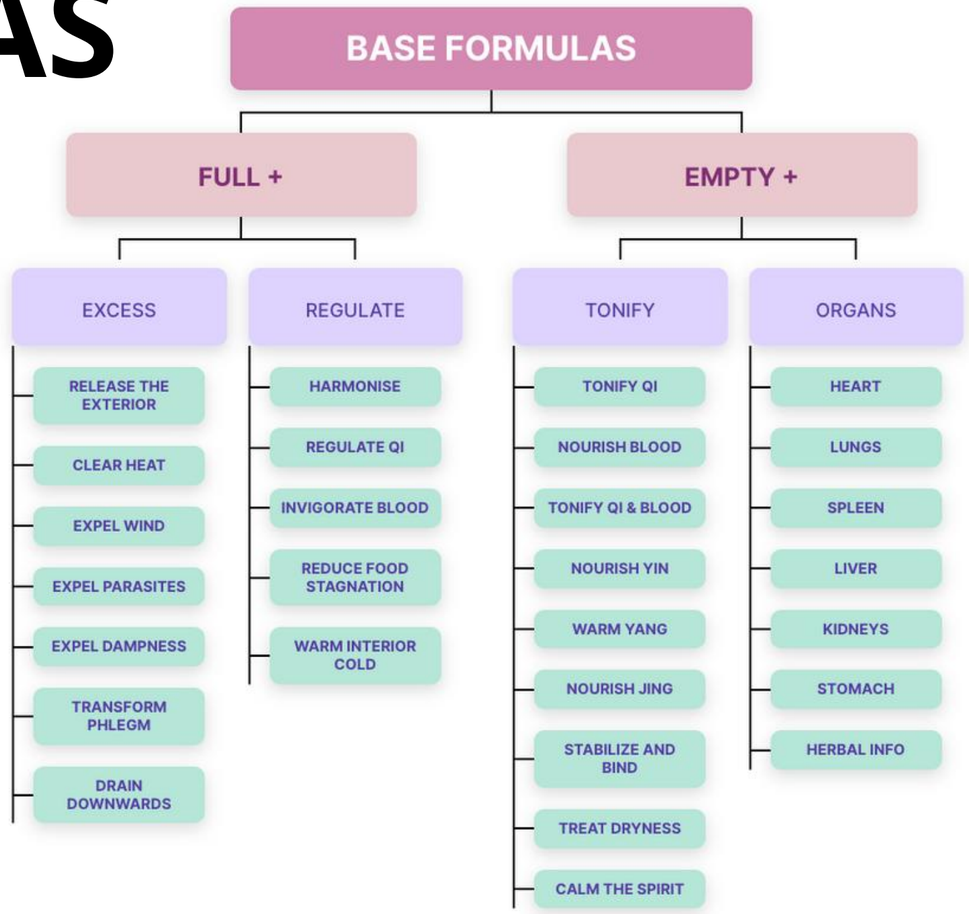
DIGITAL DISPENSING

The Dispensing Platform makes it easy to create formulas, place orders, store data, add commission and then securely collect payments via email links.

The software removes all script-writing errors and omissions, and stock changes can be instantly updated to significantly streamline dispensary workflow tasks.

Fewer queries, transparent pricing, and online payments free up valuable time to focus on fulfilling orders and growing your business.

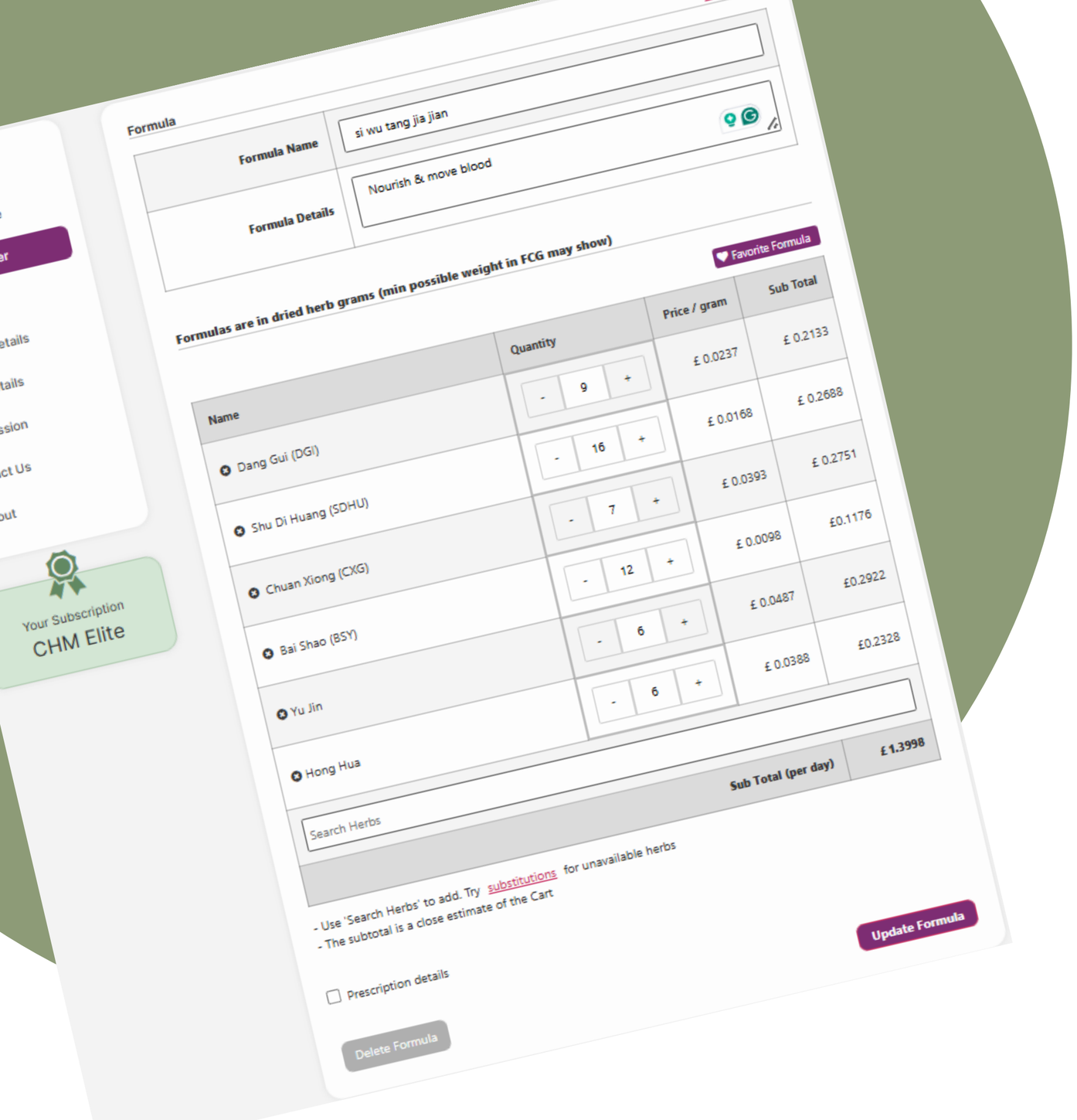
THE TEAM FORMULAS DATABASE



The Traditional East Asian Medicine (TEAM) database holds over 80 classic formulas arranged by function, which can be adjusted (dose, herbs, etc.) and added to the cart, with access to a wealth of information as you write.

Essential reference details such as actions, indications, the formula structure, adaptations, cautions and contraindications are provided.

The Herbal Info section gives handy information on doses, names, substitutions and the effects of *pao zhi* processes.



FORMULA BUILDER

Formula Builder uses a standard format for online formula writing.

Typing a herb name narrows the choice of herbs, and the dose can be selected once the right herb is added.

Herb prices per raw gram, by weight in a formula and the total cost of the script are shown for complete transparency.

Adding a name and details ensures a clear recollection of the script once it’s been saved.

All saved scripts appear in the Formula Builder folder and can be prescribed to a client (& then saved in their folder) or added to the ‘Favourite Formula’ folder.

ORDERS & FAVOURITES

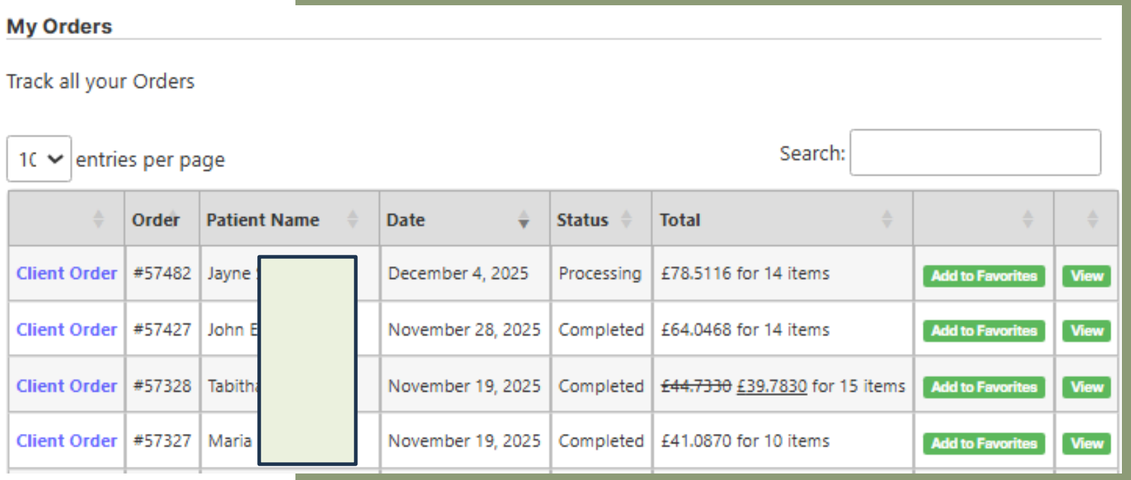
All order requests appear in ‘Orders’ and in the client’s folder.

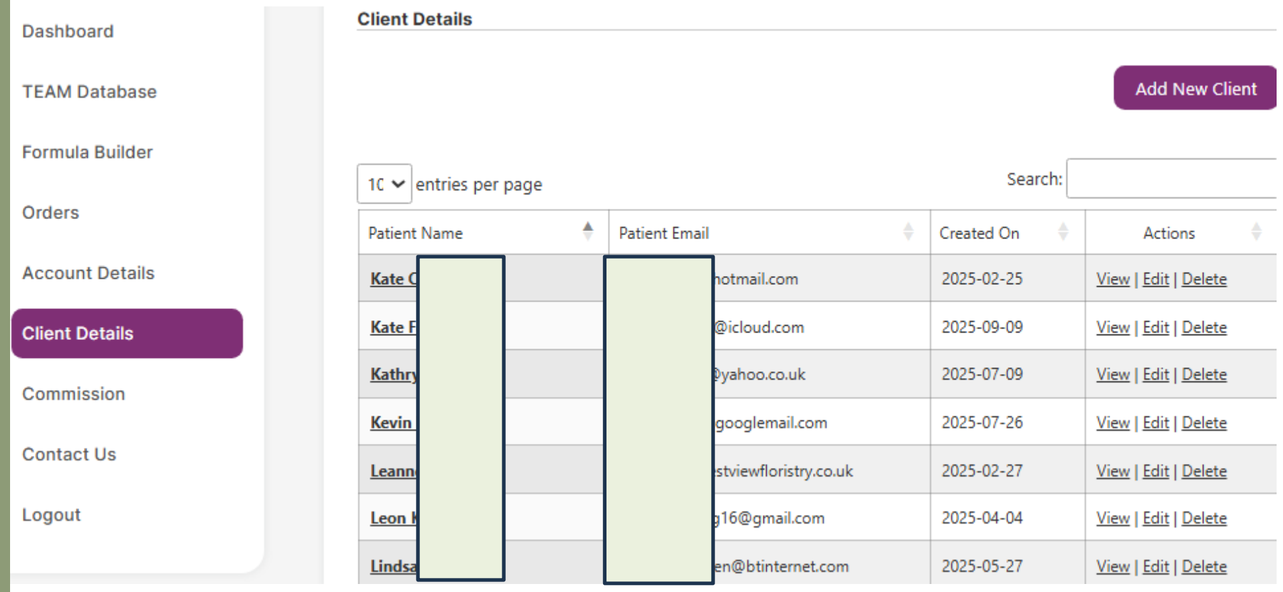
Any prescription can be saved in the “Favourite Formula” folder for future use by clicking on the ❤️ icon by the formulas in Orders.

Scripts can be ordered in four ways:

- From the TEAM database
- Using Formula Builder
- Re-using past orders
- From the Favourites Folder

Once added to the cart, they can still be adjusted before prescribing.



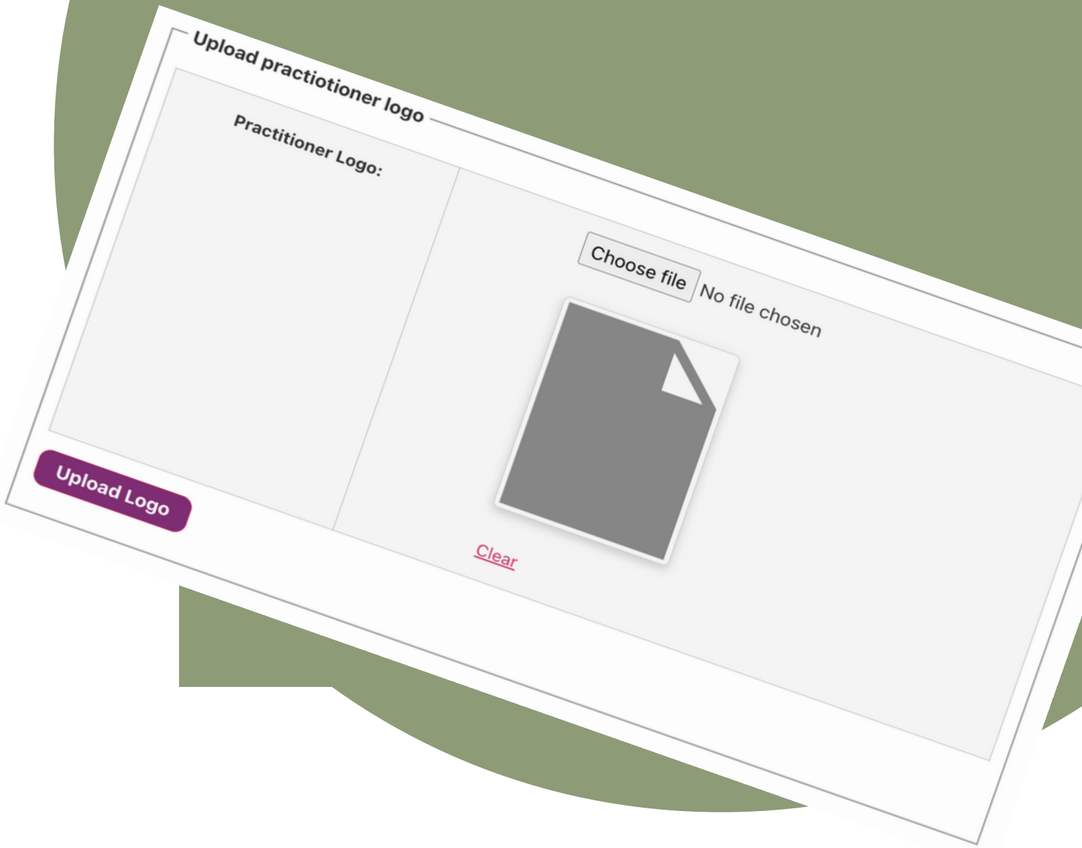


BRANDING AND PERSONALISATION

The platform seamlessly adds personal touches that also reduce annoying admin tasks:

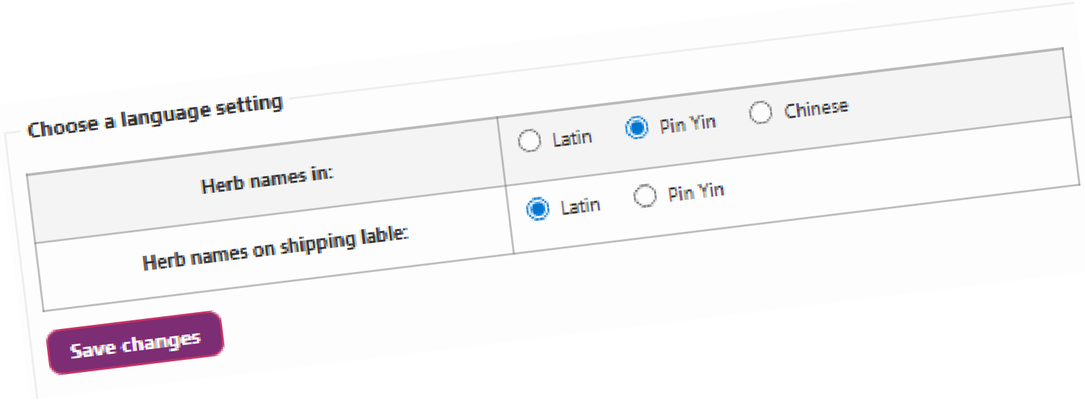
- Language settings for herbs and labels
- Herbal instruction templates for patients (as many as needed)
- Logos for branding
- Inclusive label printing

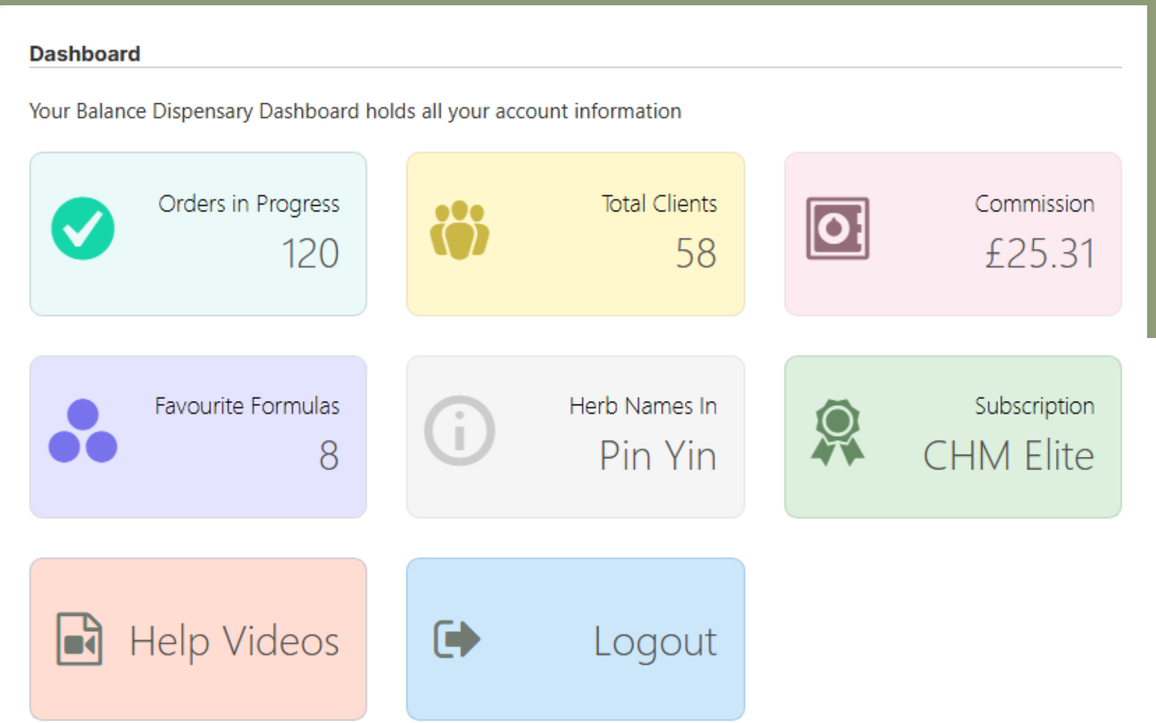
Giving businesses a professional edge and reducing admin costs.



Instruction Templates

S.No	Template	
1	Take one sachet 2x a day, 30 min before or after food Don't take within 30 min of tea/coffee or after 7 pm These herbs are tonics: stop them if you get cold/flu/digestive upsets Contact me if you have any concerns	Edit | Delete
2	Take one sachet a day for 4 days and then 2x day 30 min before or after food Go back to one sachet a day if digestive problems arise Don\'t take within 30 min of tea/coffee or after 7 pm Please contact me if you have any concerns	Edit | Delete
3	Take one sachet twice a day, 30 min before or after food Don't take within 30 min of tea/coffee or after 7 pm These herbs release cold/flu symptoms and should be stopped once they go Contact me if you have any concerns	Edit | Delete
4	Take one sachet twice a day, 30 min before or after food Please don't take within 30 min of tea/coffee or after 7 pm	Edit | Delete





COMMISSION & PAYMENTS

Practitioners can add a variable commission to herbal orders for their time and expertise. There are two options:

1. A flat fee
2. A percentage fee

This fee is added to the formula price and collected by the dispensary. The dispensary credits the practitioner's bank accounts later, removing the need for them to calculate or collect payments from clients.

Practitioners can also pay orders by CC or 'on-account'.

SIMPLE FEE STRUCTURE

Clinic

from £19.99 / month

- ✓ Writing errors removed
- ✓ Unlimited orders
- ✓ Unlimited clients
- ✓ Inventory management
- ✓ Formula builder
- ✓ Online payments
- ✓ Single user dashboard
- ✓ Patient dashboards
- ✓ Add commission
- ✓ Secure data storage
- ✓ Automated labels
- ✓ Site maintenance
- ✗ 80+ classic TEAM Rx

Dispensary

from £149.99 / month

- ✓ 80+ classic TEAM Rx
- ✓ Writing errors removed
- ✓ Unlimited orders
- ✓ Unlimited practitioners/clients
- ✓ Inventory management
- ✓ Formula builder
- ✓ Online payments
- ✓ Multiple users/clinics
- ✓ Bespoke dashboards
- ✓ Shop & branding
- ✓ Create discounts
- ✓ Commission features
- ✓ Secure data storage
- ✓ Shipping
- ✓ Automated labels
- ✓ Site maintenance
- ✓ Language choices

Dispensing Platform is committed to supporting the herbal sector by providing exceptional products at prices that reflect value and grow with your business.

Clinics: the fee includes up to £1,500 of orders/month. 2% is then charged on orders above £1.5K (£2K of herbal sales in a month = £29.99)

Dispensaries: the fee includes up to £15,000 of orders/month. 1% is then charged on orders above £15K (£20K of herbal sales in a month = £199.99)

DISPENSARY TASKS

All dates | Filter

361 items « ‹ 2 of 2 › »

Legal in UK?	Code	Master Code	Latin Name	Chinese Name	FCG vs Grams	Min. Quantity	Max. Quantity	In Stock?	Raw Price	Date
Yes	LFG	1-F173	Receptaculum Nelumbinis	莲房	1:10	4	100	In Stock	£ 0.0114	Published 2025/01/14 at 21:08
Yes	JYH	1-F156	Flos Lonicerae Japonicae	金银花	1:5	2	100	In Stock	£ 0.1149	Published 2025/01/14 at 21:08
Yes	JYZ	1-F157	Fructus Rosae Laevigatae	金樱子	1:5	2	100	In Stock	£ 0.0363	Published 2025/01/14 at 21:08
Yes	JJE	1-F158	Herba Schizonepetae	荆芥	1:20	2	100	In Stock	£ 0.0067	Published 2025/01/14 at 21:08
Yes	JJS	1-F159	Spica Schizonepetae	荆芥穗	1:10	4	100	In Stock	£ 0.0188	Published 2025/01/14 at 21:08

The platform has multiple ingredient data points, which can be expanded if needed.

Credit / Debit Card	Patient (not registered)	20 hours ago	Processing	£96.8796
Credit / Debit Card	Patient (not registered)	21 hours ago	Processing	£101.8797
Link	Patient (not registered)	24 hours ago	Completed	£36.6586
Charge to Account	Premium	5 Dec 2025	Completed	£30.4790
Charge to Account	Premium	5 Dec 2025	Completed	£28.1200
Link	Patient (not registered)	5 Dec 2025	Completed	£82.2188
Credit / Debit Card	Patient (not registered)	5 Dec 2025	Completed	£33.6136
Link	Patient (not registered)	5 Dec 2025	Completed	£38.7200
Link	Patient (registered)	4 Dec 2025	Failed	£50.9890

Order status and relevant information can be seen at a glance.
Plus, the details of all orders, including discounts & commission, are provided.

Commission

Formula 1 Subtotal	: £62.8726
10% Discount	: - £6.28726
Exc.Discount	**: £56.58534**
Commission %	**: 30 %**
Total	**: £16.975602**

** Commission only applicable on prescriptions. But not on off-shelf products.

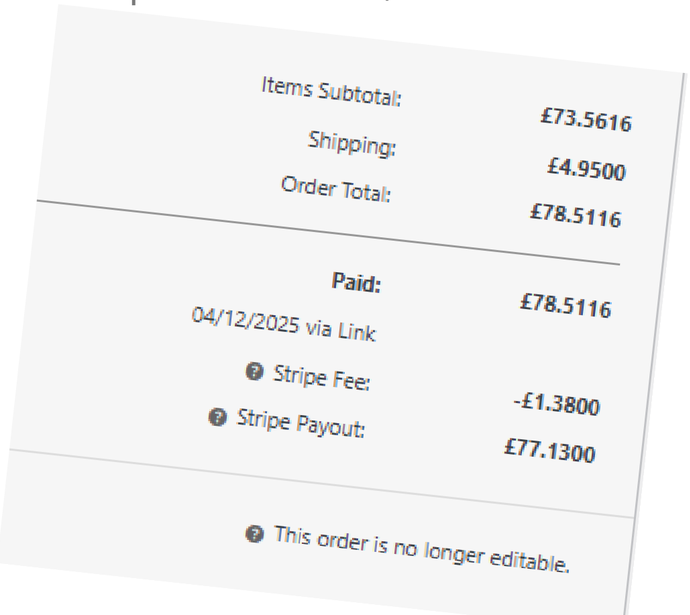
** Commission calculated on formula value (before commission) but not on total order value.

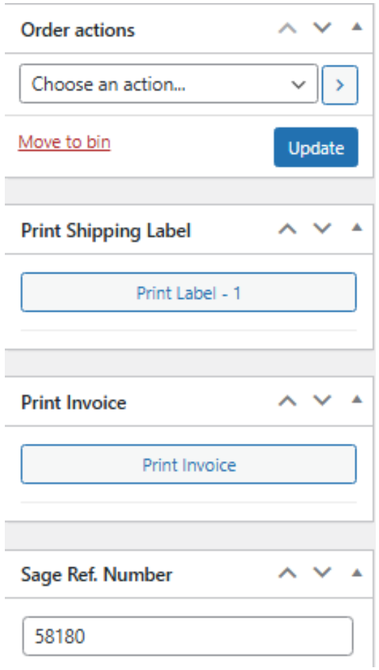
ORDER INFORMATION

The platform clearly sets out all aspects of order costs and adjustments, including:

- Herb costs and ratios
- Dispensary fees
- Shipping
- Stripe fee
- A SAGE reference

Plus, options to print invoices, instructions/herbs or shipping labels





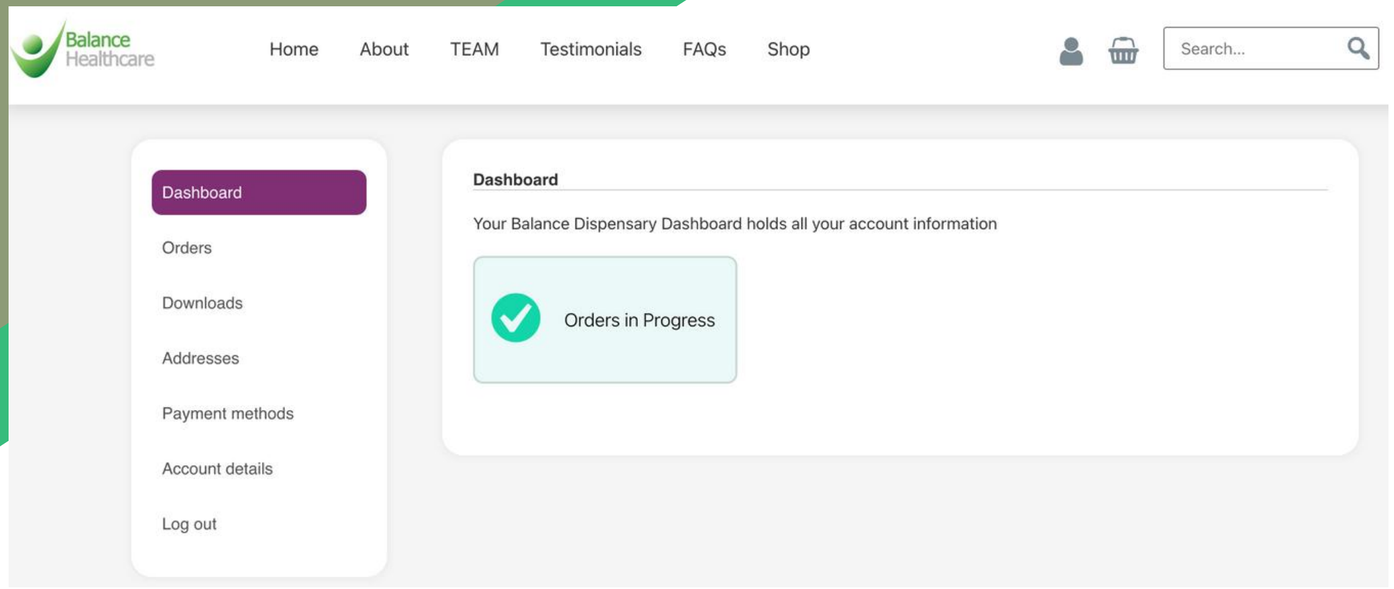
MAXIMISE YOUR POTENTIAL

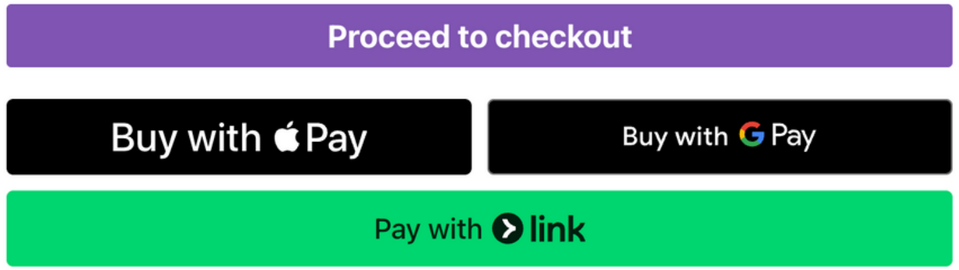
A Shop is a natural extension of the dispensary, where practitioners or clients can access the premium products you provide.

The commercial software has been bespoke-coded to enable both taxed and tax-exempt items in the same cart, creating new opportunities and additional income streams.

The WordPress site supports Blogs & other media streams to increase social engagement.

CLIENT LOGIN & DASHBOARDS





Practitioners' patients can create their own account with a secure login.

The easy-to-use interface provides access to their orders, including:

- Current order status
- Order history
- Instructions for herbs

They can alter their shipping details, and the recognisable, secure payment gateway builds trust in your business.